

Status Report on Hearing Aid Compatibility

Section 1. Company Information

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Section 2. Compliant Phone Model Information

a. Compliant Phone Models:

| Model | Band(s) | Air Interface(s) | ANSI C63.19 Rating | FCC ID | Grant Type |
|---------------|----------|------------------|--------------------|-----------|------------|
| Motorola V220 | 850/1900 | GSM | M3 | IHDT56ER2 | |
| Motorola V3 | 850/1900 | GSM | M3 | IHDT56EU3 | |
| | | | | | |
| | | | | | |

b. Total Number of Compliant Models: 2

c. Total Number of Models (US): 8

Section 3. Product Labeling Information

Motorola has informed us that HAC-certified handsets with the required labels and educational packaging inserts are already shipping to their US distributors. As recently as 11/16/05, shipments of those handsets from the Motorola distributor we purchase from (Brightstar) to our warehouse do not yet have the required labeling. Motorola and Brightstar have agreed to provide us with labels and packaging inserts so that the HAC-certified handsets we have in stock w meet the labeling requirements. We will require additional time to complete this task.

Section 4. Consumer Outreach Efforts

i wireless has provided information on hearing aid compatibility to our call center and retail representatives. This includes online resources created by the handset manufacturers to provide additional information about HAC.

We also include the following verbiage in the *i power magazine*, which is our quarterly consumer-oriented publication

Help for the Hard of Hearing

Ask your i wireless representative about Nokia and Motorola phones and accessories that work with hearing aids.

Section 5. Retail Availability of Compliant Models

The Motorola V220 and Motorola RAZR V3 are available for purchase from all 172 i wireless sales locations and our telephone sales call center. If a handset is out of stock at a sales location, a replacement can usually be acquired in no more than two business days. A handset ordered from our call center before noon will usually be delivered to the customer the next business day.

Section 6. Efforts to Incorporate Hearing Aid Compatibility into New Models

When i **wireless** considers new handset models to carry, one of the criteria we use in determining whether or not we want to carry the product is its level of compatibility with hearing aids. Now that a standard is in place to measure this compatibility, we are able to make more informed decisions. Prior to the last several months, information on hearing aid compatibility was difficult to find, and even harder to confirm.

Section 7. Activities Related to ANSI C63.19 or Other Standards

We carry handsets from **Sony Ericsson, Motorola, Nokia** and **Firefly**. Three of these four handset manufacturers participate in the ATIS Incubator Solutions Program 4 – Hearing Aid Compatibility. They have been active in addressing and revising standards related to hearing aid compatibility (HAC). The recently balloted C63.19-2005 rd3.10 includes frequency banding differentiation recommended by the Incubator.

Section 8. Efforts to Test Interoperability With Hearing Aids

As a smaller wireless carrier, we do not have the resources to test every handset with every hearing aid on the market. We have to rely on the manufacturers and third-party testing organizations to test interoperability. We are extending our 14-day return window for customers with hearing aids to a 30-day return window.

Section 9. Information Regarding Differences in Handset Offerings Among Regions in Service Areas (Service Providers Only)

All handsets are available at all i wireless points of distribution. There is no difference in handset offerings among regions in our service area.

Section 10. Statement of Waiver and Status of Efforts Towards Compliance (Vendors or Service Providers who availed themselves of the FCC 05-166 *Memorandum Opinion and Order* released September 8, 2005)

i wireless opts into the temporary relief for GSM dual band handsets granted in the September 8, 2005 FCC 05-166 Memorandum Opinion and Order. As a Tier III wireless carrier, that neither manufactures nor has any market power over the manufacturers of handsets, i wireless must rely upon manufacturers to develop handsets that meet the Commissions HAC rules. i wireless will continue to monitor the activities of its vendors and seek to obtain compliant handsets by the August 1, 2006 deadline. In compliance with the Commissions September 8, 2005 order, i wireless has a 30-day return policy for customers seeking to obtain hearing-aid compatible handsets.